



First Tennessee Human Resource Agency  
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### **Returned Payment Policy**

For your convenience, we are happy to accept debit/credit cards and personal checks for the payment of fares. However, if your payment is not honored by your bank, you will be obligated to pay the original fare plus an additional returned payment fee of \$10.00 for each payment. NET Trans will require the fare amount(s) plus returned check fee(s) be prepaid with a debit/credit card with the Customer Service Representative before scheduling your next trip. After receipt of two (2) returned payments, fare payment for all future rides will only be accepted in the form of prepayment with a debit/credit card or cash payment to the driver.